

# US Foods Contact Information

## US Foods Technical Support: 888-648-2580

Contact tech support for help resetting passwords and accessing the ordering site.

## US Foods Customer Service

Each division has its own customer service phone number and email. You can locate your division's contact information in the bottom left corner of your online ordering home page.

Customer service is available help with the following inquiries:

- Off day deliveries
- Special orders
- Checking prices on specific products
- Updating orders
- Submitting credits (For damaged products, please include a photo of the product AND the box with the US Foods label and product #.)
- Mispicked items (Please include a photo of the box and the US Foods label with product #.)

## CONTACT INFORMATION

Use this general customer service number to be directed to your local division. Please have your customer number available.

877-583-9659

## HOURS OF OPERATION

Central Standard Time

Monday - Friday: 7:00 AM - 6:00 PM

Sunday: 8:00 AM - 4:00 PM

## EMAIL

Please refer to the Customer Service email list and look for your division.

When emailing your customer service team, please always include your customer number in the subject line and as many details as possible in the body of the email.



# Other Vendor Customer Service Lines

In the event you need assistance from other vendors, please contact them directly at:

**Ecolab Service Line**  
800-352-5326

**Florida Natural Juice Services**  
888-522-7664

**Nestle Service Line**  
800-367-5813

**Smuckers Service Line**  
800-756-4357

For more resources regarding US Foods and other foodservice contracts available to Una members, please visit [www.una.com/food](http://www.una.com/food).

