

Lyft Business

Save money while moving your people safely.

Customer Service Contacts

Una Member Experience Team

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Lyft Support

- Go to <https://support.lyftbusiness.com/hc/en-us> to find quick answers to general questions
- From your business account, you can also schedule a call with a Lyft representative
- If you have a Lyft account manager that you've already worked with, they will be your best point of contact.

Contract Highlights

Benefits

- Average savings of 30-50% over taxis
- Simple agreement process via online registration
- Dedicated Lyft Account Team, no cost
- Expedited launch and contracting process
- 1% rebate on spend when you complete 250 rides per quarter and use Lyft's portal invitation tool and/or Autopay
- Discounts on Concierge platform
- \$3M in additional aggregated insurance
- Free reporting
- Lyft's business portal gives members the ability to always have a clear view of who's riding, how much they are spending, and where they are going. This gives you the ability to forecast and reconcile your ride budget.



Learn more at una.com

Lyft Business

Frequently Asked Questions

Who is this program available to?

This is available for business use only at this time.

What is a business profile?

A mode set up within the Lyft Application that users activate right before requesting a Lyft ride.

What do business profiles do?

These separate rides taken for business from those ordered for personal use.

How do I update my billing information?

To update your credit card or billing information, or to delete current payment information, please refer to this [link](#).

How do I add people to my business account?

You will have to be an Admin to add users on your account. Refer to this [link](#) in order to add users to your account.

How do I remove people from my account?

Admins can remove people from the account by following these [instructions](#).

How do I set up the expense feature?

These are the [instructions](#) for setting up the expense feature.

How do I switch from a personal account to the business account in order to book for business?

After selecting your destination on the Lyft app, it will show you your booking options (Lyft, Lyft XL, etc.), and before you select one, there is an option at the bottom that will either say “Business” or “Personal”. From that drop down menu, you can confirm which one you will use. More information can be found at this [link](#).

